

HERBERT LOWELL DILLON, JR.
1967 INVERNESS LANE
SANTA BARBARA, CALIFORNIA 93108

September 5, 1993

To Whom It May Concern:

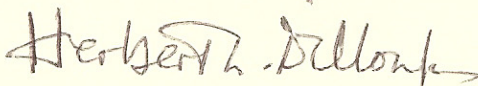
My wife, Renee D. Dillon, has no kidney function, and she has been a kidney dialysis patient for 12 years - 4 years in Houston and 8 years in Santa Barbara.

We have had a great many dialysis nurses during this time, but the most outstanding dialysis nurse by far is Mr. Ray Duarte of Santa Barbara. Not only is he an expert dialysis machine operator, with a complete understanding of how the machines function and how to maintain them, but he is also completely cognizant of the physical condition and needs of his patient throughout the entire 3-hour dialysis treatment.

Mr. Duarte takes an intense interest in the well being of his patients on a continuing basis, both during treatments and between treatments. He calls Mrs. Dillon often to see how she is doing and whether she needs a special unscheduled treatment. In fact, when her doctor is unavailable, we phone Mr. Duarte to report any problems and to seek advice from him.

Mr. Duarte has always been very prompt, dependable, attentive, cheerful, and yet very professional. We consider Mr. and Mrs. Duarte as very good friends of our family.

Sincerely,

A handwritten signature in cursive script that reads "Herbert L. Dillon, Jr." with a long horizontal flourish at the end.

Herbert L. Dillon, Jr.